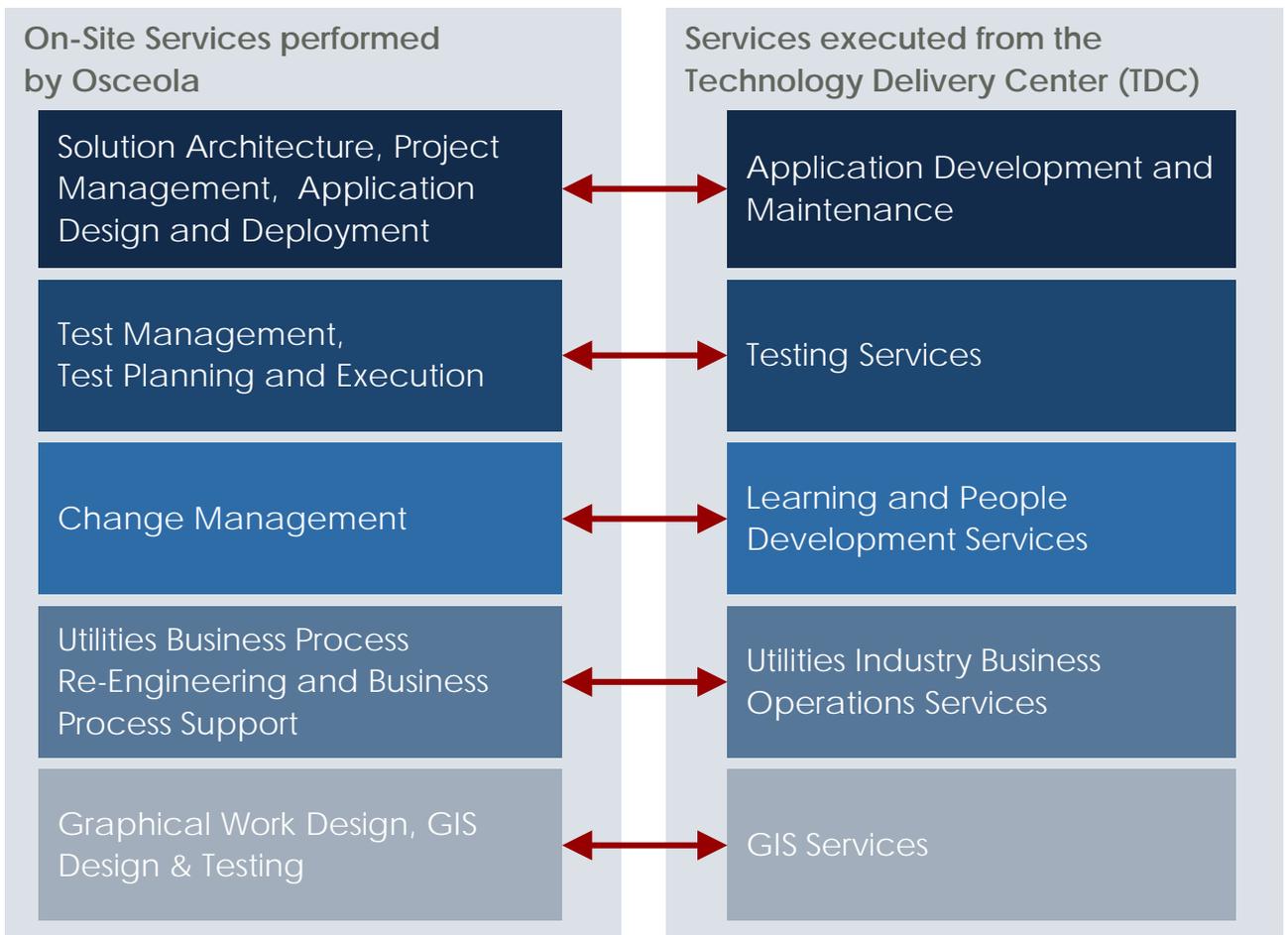# OSCEOLA CONSULTING

Technology Delivery Center

Launched in August 2015, the Technology Delivery Center (TDC) is Osceola's strategic, on-shore facility aimed at providing high quality and cost effective services to Utilities. The TDC is located on the Morongo Band of Mission Indians' Reservation in Cabazon, California. The center provides onshore technology and business support services including computer software development, software and systems integration testing, mapping and GIS services, and business process support.

The target market is to address the types of services that would typically be outsourced to offshore technology centers and bring this work onshore. In establishing the TDC, Osceola is also working with the Morongo and other local California tribes as well as local government and higher education institutions to create technology-based professional jobs, foster professional career development and retain technology jobs here in the US.

On-Site Services performed by Osceola

On-Site Services performed by Osceola	Services executed from the Technology Delivery Center (TDC)
Solution Architecture, Project Management, Application Design and Deployment	↔ Application Development and Maintenance
Test Management, Test Planning and Execution	↔ Testing Services
Change Management	↔ Learning and People Development Services
Utilities Business Process Re-Engineering and Business Process Support	↔ Utilities Industry Business Operations Services
Graphical Work Design, GIS Design & Testing	↔ GIS Services

Benefits of Using the Technology Delivery Center

Offers a wider set of services with increased cost effectiveness:
- On-shore services structured for off-site project delivery.
- Supports Utility's ability to meet / outperform diversity spend targets.
- Keeps jobs in the U.S.

Enables access to near-shore diverse supplier capability for:
- Competitive differentiation
- Lower cost of services
- Reduced delivery risk
- Corporate and social responsibility profile

Clients

Business Partners

Osceola Technology Delivery Center

Native American Tribes

Osceola

- Provides for alternative employment / career opportunities in technology and business process services in tribal areas.
- Promotes broader societal development and economic growth within tribal reservations.

- Aligns with Osceola's mission of giving back to tribal and other disadvantaged communities.
- Creates showcase to replicate and expand across North America.
- Creates model to build an industry of tribal and other community-based technology services

For more information on the Technology Delivery Center contact **Steve Rockwell**:
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About Osceola

Osceola Consulting provides specialized management consulting and technology services focused on selected industry solutions and cross-industry services. Osceola's management consulting services include program management, change management, and business process reengineering typically around large, complex business transformation programs. Information technology services include technology strategy and solution planning; overall systems integration and support services. Osceola partners with industry clients to architect, manage, and implement strategic business and technology programs related to complex industry and business transformation issues.

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